

COVID-19: Vision Care Clinic is Taking Precautionary Steps to Help Protect Patients and Team Members

Many have asked what we're doing surrounding COVID-19. Vision Care Clinic understands the threat COVID-19 poses. We know there are concerns and are fielding many questions from patients. We are staying on top of the CDC's recommendations and have taken the following steps to help protect patients, their family members and our team.

We are in close communication with the health systems in our areas and, remain open at this time to continue providing patient care. We are screening all patients and visitors to our offices.

We have begun reaching out to patients ahead of their appointment to see if they have recently traveled through airports or have been exposed to anyone who may be ill. If they do have any symptoms that match those outlined by the CDC (fever, upper respiratory symptoms, cough) we ask that they see their primary doctor prior to coming in. We let them know we have taken all precautionary measures to be sure their visit is a safe one and we have communicated with all staff that if they do not feel well, to stay home and to practice social distancing. Since some of the visits to our office are not emergent, we happily accommodate anyone who feels more comfortable rescheduling for a later date. In the event that a patient experiences an urgent eye care problem, our office is open to handle those problems. We are also available to handle a contact lens or glasses problems. Please call the phone numbers listed on our website.

We are committed to sanitizing all work surfaces, chairs, diagnostic instruments, keyboards, touch pads, phones, door handles and common areas for every patient guest, are distancing patients, and are maintaining our stock of personal protective equipment on site. Our team is taking the proper precautions of thorough hand washing, avoiding touching one's face and covering coughs and sneezes with a tissue or their elbow. We have suspended all meetings, any non-essential visitors, deliveries of non-essential supplies, are limiting patient guests to one, and are taking the temperature of everyone, including team members, who enters our facilities. Temperatures of 100.0F will not be permitted inside and asked to see their primary care provider before returning. Any team member who is not feeling well will not be reporting to work, and is required to provide a doctor's note to return. We are not shaking hands, or providing hugs, snacks

or beverages. Our clinics offer hand sanitizer to patients upon arrival and upon departure.

We will continue to monitor the situation and take necessary steps to help protect those who come into our offices, as well as the communities in which we live and work. Thank you for trusting us with your eye care services, your well-being is our utmost priority.

If you have any questions, please call our office.

Sincerely,
Vision Care Clinic PC Doctors and Staff